

TIGCHELAAR DRESSAGE

▪Cell: 703-980-4403▪ ▪Email: TigchelaarDressage@msn.com▪

Our Philosophy

The ultimate goal of dressage is to improve the horse's gaits, balance and physique; and in addition for the rider to gain balance, confidence, knowledge and timing to successfully ride and make it look effortless. Progress is contingent on your riding and your horse's physical and psychological abilities. These abilities are mirrored in how often and the precision with which you practice on your own. Quick fixes and shortcuts are not the way to achieve lasting results. For correct training, time (often measured in years) and patience are essential to develop both horse and rider. Being the leader in this partnership, it is the rider's responsibility to give his horse 100% at all times. For best results, training must be consistent with the rider possessing patience, kindness, and forgiveness. To set and achieve your goals, we will communicate honestly and work together with your horse as a team.

Instruction Policies

Our Obligation to Clients...

- **Ensure that the work for the horse is fair and that the rider has opportunities for successful experiences.**
- **Instruct clients in the principles of riding and/or training the horse in a clear and consistent manner.**
- **Coach clients to achieve their personal best.**
- **Support and aid clients in reaching their goals.**
- **Be accessible for questions via email or by phone.** We will do our best to return emails and calls within 48 hours.

Client Obligations to Us...

- **Be on time and prepared for your lessons.** We bill lessons by the 1/2hr and full hour. Sometimes we go over our time and sometimes under depending on the horse's needs that particular day, you will be billed for the time slot reserved. *If you are not running on time, we cannot guarantee being able to stay later than your scheduled time. You will be billed for the time slot you reserved. If we are late to your lesson, we will only bill you for the time we spend.*
- **While mounted wear an ASTM certified helmet and boots.** Helmets are required at HHEC, at your own location you assume all risks if you do not wear a helmet. In any case proper boots, or heeled shoes and half chaps are required. Riders under the age of 18 are required to wear a helmet.
- **24 hour notice is required for lesson cancellations. When cancelling a lesson, call or text 703-980-4403 and be sure to leave a message AND if possible send an email to: TigchelaarDressage@msn.com. Any cancellations without 24hr notification will be billed at the full rate.** If we arrive at the lesson and the horse is not fit to ride (lost shoe, lameness, etc.) you will be billed \$25 for time/travel.
- **Payment in full by check or cash is due after services are rendered unless we make another agreement in advance.** For returned checks, you are responsible for paying our bank fee and reissuing payment.
- **Ask questions when a concept is unclear.**
- **Do your personal best, work hard, and be consistent.**
- Please make your checks payable to: "Tigchelaar Dressage"

Inclement Weather & Poor Footing

If inclement weather or poor footing (i.e. frozen ground or slippery/unsafe footing) is predicted *please CALL 703-980-4403 to cancel your lesson before 10am same day.* You will not be billed for your lesson for this circumstance when cancelling the same day.

Make-Up Lessons

We will do our best to accommodate you for scheduling make-up lessons due to illness or lameness in either rider or horse (or additional lessons that are not part of our regular schedule). With that in mind, we do have obligations to other clients and to our horses in training. We maintain a rigorous schedule, which sometimes means that we cannot accommodate all requests. Outside of your lesson time, we can be reached for consultations and questions via cell phone at 703-980-4403 or by email at TigchelaarDressage@msn.com.

I have read, understand, and agree to comply with the Lesson Policies outlined on this page.

Owner/Rider Name

Date

Signature

Parent/Guardian Name

Date

Signature

Tigchelaar Dressage

Date

Signature

